



West Midlands Ambulance Service **NHS**
NHS Trust

SHROPSHIRE MAKE READY

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Shropshire Make Ready



Shropshire Overview

Population	441,498
Ambulance Activity	55,000 Incidents
Category A8 Performance	SC – 71% TW – 82%
Category A19 Performance	SC – 91% TW – 99%
Patients Conveyed to Hospital	32,000 Patients Conveyed
Operational A&E Vehicles	46
Operational Staff	210
Operational CFR Schemes	45

Shropshire Make Ready



‘A quality assurance vehicle and equipment preparation programme designed to improve efficiencies across the whole spectrum of Ambulance Operations.’





Why Do Make Ready?

Support the Trust's key objectives (Right time, right place, right care)

Improving efficiencies within Operations

Reduction of expenditure on stock & wastage of disposable items

Minimise operational 'down time' due to logistical issues

Effective management of medical devices

Improved control of medicines management

Improve CQC compliancy and infection prevention & control issues

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Expected Benefits of Introducing Make Ready

Improved Response Times

Maximise Unit Hour Utilisation through effective readiness

Improved vehicle cleanliness (Infection Prevention & Control)

Improvement in medicines management

Assurance of consistency on vehicle stocking, checking, servicing

Improved asset management & control of medical devices

Minimise Critical Vehicle Failure Rate

Savings on drug wastage (10%)

Savings on medical gases (10%)

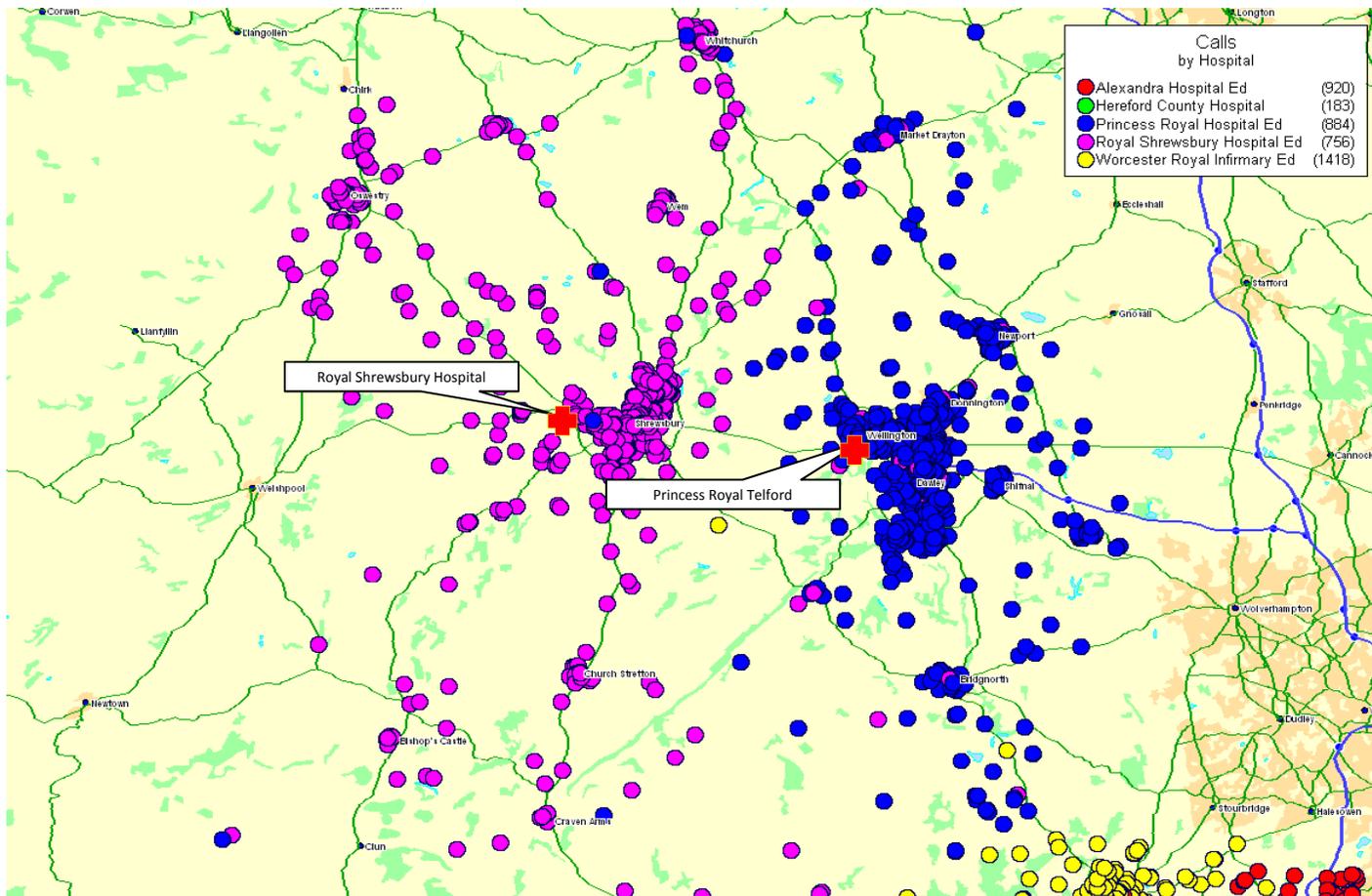
Savings on medical consumables (20%)

Savings on stationary supplies (50%)

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Patient Flow - Shropshire



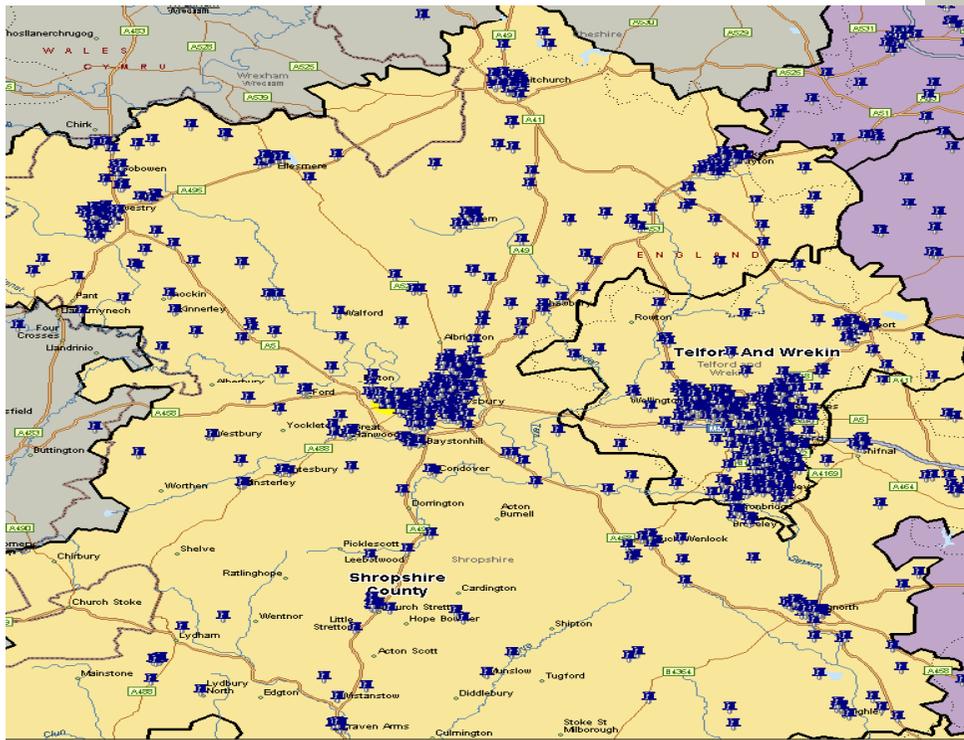
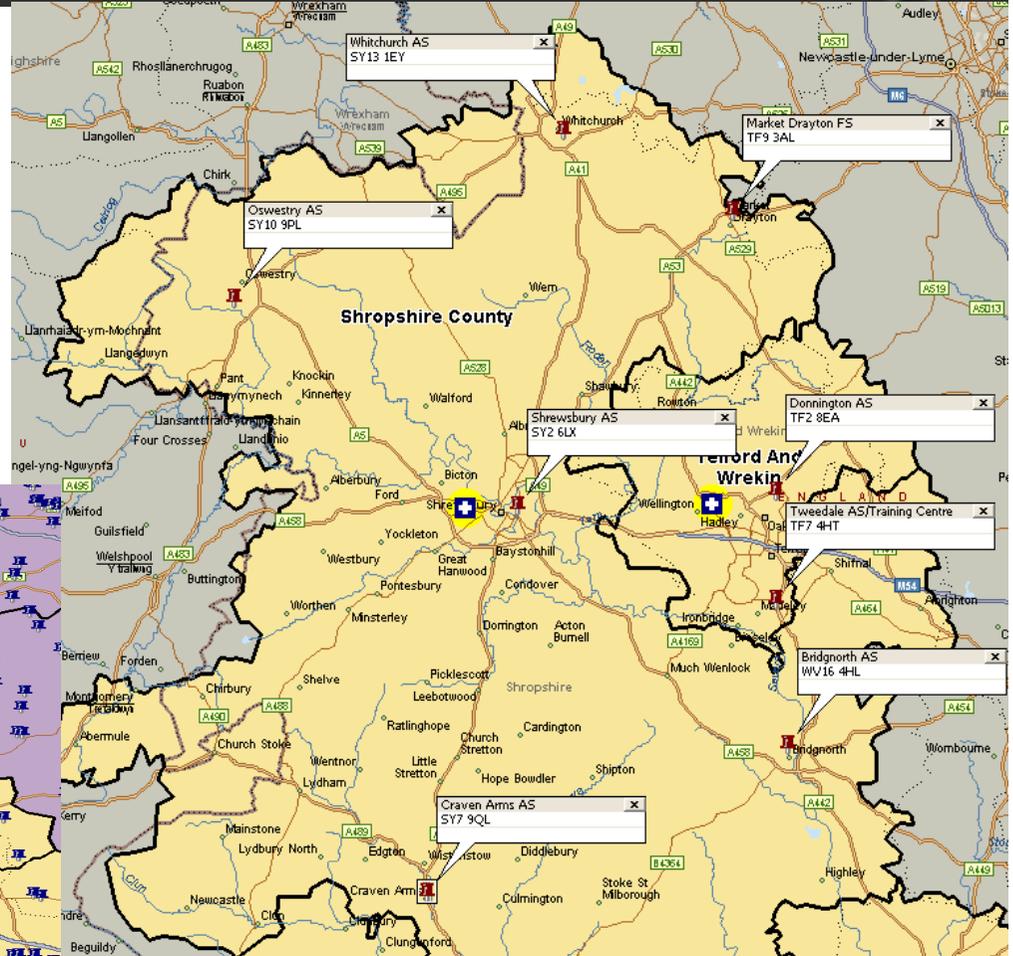
Patient flow in Shropshire is split between two main acute Hospitals.

Princess Royal (Telford) and Royal Shrewsbury Hospital.

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Current station and main Acute Hospital locations



Cat A (Red 1) activity

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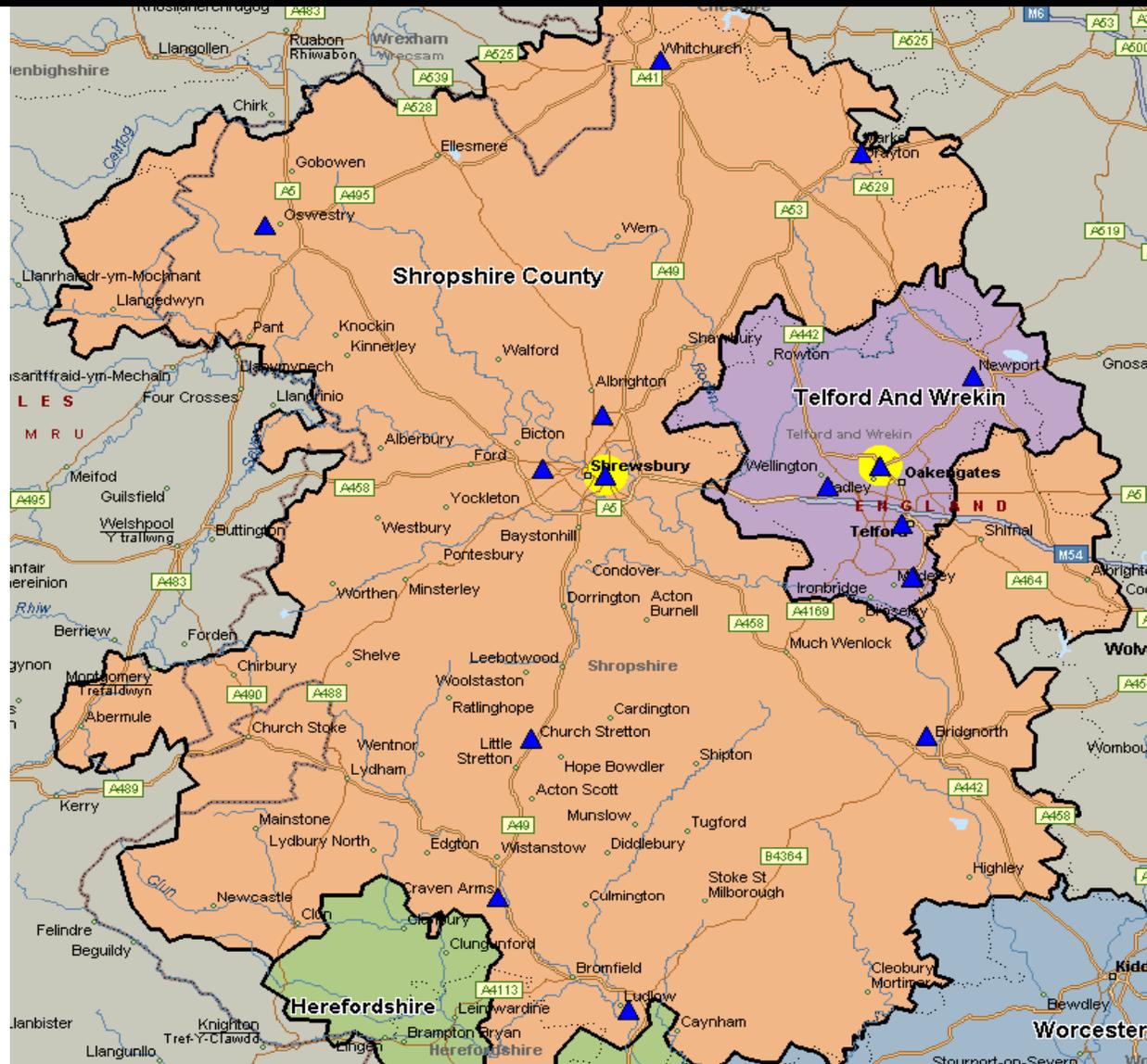


<i>Current Provision</i>	<i>Post Make Ready</i>
Shrewsbury	Shrewsbury
Oswestry	Oswestry
Market Drayton	Market Drayton
Whitchurch	Whitchurch
Ludlow	Ludlow
Bridgnorth	Bridgnorth
Craven Arms	Church Stretton
	Battlefield, Shrewsbury
	RSH, Shrewsbury
	Craven Arms
Donnington	Donnington
Tweedale	Tweedale
9	Newport
	PRH, Telford
	Telford Town Centre
	15

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SHROPSHIRE – MAKE READY HUBS AND CAS LOCATIONS (15)



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Regional Outline Programme

Year 1 (2011/12)	Year 2 (2012/13)
Hereford	Birmingham East
Shrewsbury	Birmingham Central
Donnington (Telford)	Coventry
Dudley	Warwick
Willenhall	Worcester



Summary

- **Improve response needs & response times**
- **Meet needs of the Patient (right time, right place, right care)**
- **Improve patient outcomes**
- **Reduce waste & increase efficiency**

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Any Questions

